

Expeditors<sup>®</sup>

ORDER

MANAGEMENT



Managing Global Order Fulfillment from Conception to Delivery.

*See it \_ Expect it \_ Manage it.*

*Manage with Visibility \_ Manage via Exception \_ Manage with Information.*

*Order Management \_ Speed \_ Convenience \_ Economy \_ Containment.*

**More than just a tracing reference.**

Order information, captured and updated throughout the shipment process, visible on the web, in your own industry specific terminology.

By delivering order management detail over the web it can be accessed by different entities within the supply chain, tailored to each of their proprietary viewing needs.

### **Order Conception**

Through Order Management exp.o, Expeditors web based tracking application, any attribute of an order can be tracked, completely visible on the Web. Item quantities, required ship dates, commodity description and estimated vs. actual ex-factory dates along with the complete process are managed in e.tms, our operational system, and made available via Order Management exp.o from the time the order is placed.

### **Vendor Management**

You define the performance criteria for your vendors, and through Order Management exp.o, Expeditors assists them in meeting your unique requirements by tracking their performance. Order Management exp.o allows you the ability to run reports on anything from documentation timeliness to cargo release.

### **Order Consolidation**

Regardless of the mode of transport, Order Management exp.o allows you to see all orders and items that are on-hand at origin giving you order optimization and planning capabilities. By managing the ship windows and ex-factory dates of orders through e.tms, we support a logistics program that is demand-driven instead of supply-driven.

### **Forwarding Services**

Combining Air, Ocean, Truck Freight Forwarding or any of our multi-modal services with our Order Management services, gives you comprehensive Web visibility. Basic shipment-level detail combined with order or item level detail can be viewed in Order Management exp.o, effectively managing the 'as ordered' verses 'as shipped' quantities and actively monitoring an order as it is filled over a period of time keeps the supply chain moving.

### **Transportation Services**

When Expeditors is your Air or Ocean Carrier your orders are tracked and made viewable to you in real time via Order Management exp.o on the Web. Both our Import and Export departments use the same operational system, e.tms, to keep shipment and Order Management data updated continuously throughout the process.

### **Customs Brokerage**

Our global Customs services focus on the compliance, release and reporting needs of the marketplace. You can continue to track your orders through the release process via Order Management exp.o. We focus on the most efficient methods of capturing, utilizing and managing data from input at origin through statistical reporting to client-specific levels.

### **Distribution and Delivery**

Expeditors offers a comprehensive, flexible spectrum of distribution and warehousing services. Our combination of coverage and technology gives seamless control over the global supply chain through Order Management exp.o. With views into product receipt, inventory that has been stocked, picked, kitted, and shipped, including delivery information, you have complete visibility from order conception to cargo delivery.

Expeditors Order Management – a single source solution provider.