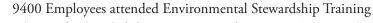


2010 Global Environment Team Accomplishments

People



- 247 People attended the Environmental Awareness Training (only offered at CHQ)
- 146 Green teams established
- 4 Environmental articles published to employees
- Launched CHQ Green Team
- Earth Day Message published to all employees for the first time
- Environmental goals message delivered to all Seniors meeting
- Many local efforts globally through branch Green Teams



Facilities

32 branches completed level one paper certification
26 branches completed level two paper certification
3 branches completed level three paper certification
26 branches completed level one energy certification
25 branches completed level two energy certification
2 branches completed level three energy certification
2 branches completed level three energy certification
34 branches completed their green house gas inventories
Established team for validating GHG and communicating results to green teams
Implemented standard numeric ranges for validating green house gas data
Published Carbon Disclosure Project response for the first time



Service Providers & Customers

SmartWay use at 85%Rolled out Strategic Service Provider initiative2 Insights articles published to customers (Frankfurt, Detroit)Calculated carbon footprints for several customers' transportation

Saved over a million dollars in fuel and related costs for customers