

People



- 9400 Employees attended Environmental Stewardship Training
- 247 People attended the Environmental Awareness Training (only offered at CHQ)
- 146 Green teams established
- 4 Environmental articles published to employees
- Launched CHQ Green Team
- Earth Day Message published to all employees for the first time
- Environmental goals message delivered to all Seniors meeting
- Many local efforts globally through branch Green Teams

Facilities



- 32 branches completed level one paper certification
- 26 branches completed level two paper certification
- 3 branches completed level three paper certification
- 26 branches completed level one energy certification
- 25 branches completed level two energy certification
- 2 branches completed level three energy certification
- Green facilities built in Shanghai and Frankfurt
- 134 branches completed their green house gas inventories
- Established team for validating GHG and communicating results to green teams
- Implemented standard numeric ranges for validating green house gas data
- Published Carbon Disclosure Project response for the first time

Service Providers & Customers



- SmartWay use at 85%
- Rolled out Strategic Service Provider initiative
- 2 Insights articles published to customers (Frankfurt, Detroit)
- Calculated carbon footprints for several customers' transportation
- Saved over a million dollars in fuel and related costs for customers