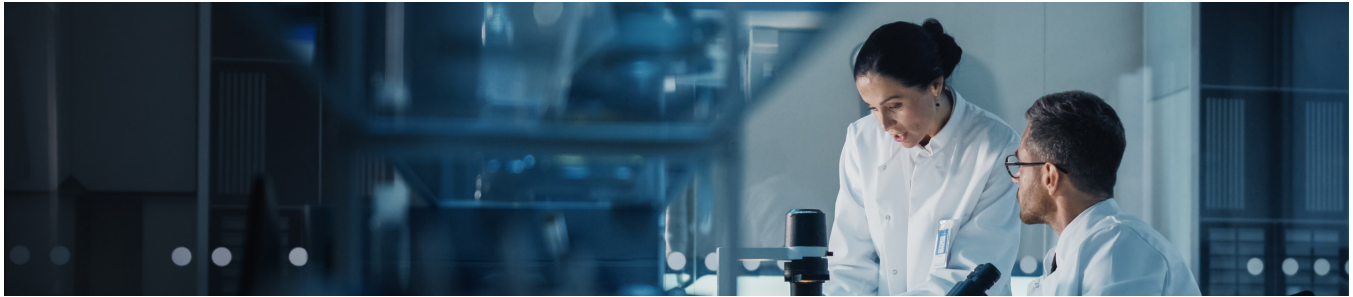




Healthcare France Capabilities



Expeditors healthcare professionals and researchers manage patient well-being with the support of medical devices that diagnose, prevent, mitigate, treat, or cure conditions. Handling and transporting these high-value medical devices and other critical equipment requires meticulous expertise and care. Expeditors' France medical device and healthcare logistics program utilizes trained first and final mile teams to complete specialized pickups and deliveries to and from medical facilities within a highly secure, reliable, and time definite network.

OUR SOLUTION

WE ARE ISO 13485 CERTIFIED

Expeditors has installed a complete enhancement of Ground Network Services Europe which means All GNS linehubs and hubs have been validated towards ISO 13485 to ensure our branches and their customers can compliantly move medical devices around our network.

Ground Network Services

Scheduled Asset controlled Ground Network
Time-definite operating platform

Facilities

All Service Provider and hubs carrying healthcare product have to go through comprehensive approval before being able to move any shipments for Expeditors

Processes

All Service Provider and hubs carrying healthcare product have to go through comprehensive approval before being able to move any shipments for Expeditors

- Global enhanced security standards
- Robust visibility (Track, Trace, Report)
- Risk assessments and management

- CAPA processes
- System controls
- Alignment of processes and procedures with ISO 13485
- Global training standards with a focus on healthcare
- Record and documentation controls
- Time sensitive, white glove delivery services

Tracking | 24/7 Active Monitoring*

Features

- 24/7 Control Tower monitoring assets in transit
- Adherence to only pre-approved route and secure car parks
- Proactive & Predictive delays
- Routing algorithms / Weather / Traffic / Security Risks area
- Imminent engagement due to extended rests, unplanned stops, route deviation, shock and intrusion (in-trailer light)
- Active Temperature monitoring

Respons

- Carrier
- GNS Operations
- GNS & Regional Security Leadership
- Direct Local Law Enforcement dispatch

**Powered by Cargo Signal*

EXPEDITORS HEALTHCARE



PREMIUM WHITE GLOVE SERVICE

Pickup, Transportation, Delivery

After our teams communicate with the pickup or delivery site to understand the white glove service needs, we are ready to execute.

For those medical shipments that may not require special handling but are time-critical, such as reagents, we will ensure the shipment arrives on time, every time.

Standard and white glove services:

- End-to-end transportation directly to a hospital, research facility, lab, clinic, pharmacy, or patient
- Standard ground service, exclusive use vehicle, or premium LTL for high value devices
- Availability of inside pickups, inside deliveries, packing and unpacking services, and going beyond a traditional loading dock or receiving area
- Placing a device in the room of use or positioning equipment on a table
- Technician, field engineer, or installation crew coordination
- Custom packing and crating before delivery or after pickup, on-site setup of equipment, unpacking, and removal of debris
- Temperature-controlled solutions
- Scheduled pickup and delivery appointments
- Secure and reliable less than truckload or exclusive use vehicle transportation services to ensure items are delivered or returned safely to the designated location
- Medical industry trade show events
- Supporting the transportation and handling of capital equipment into and out of medical facilities

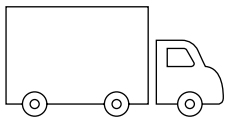
HEALTHCARE OBJECTIVE

Reliable and Tailored Service

Shipments are unique and we treat them as such. Expeditors' customer service and operations teams are available for all your specific needs, including the ability to speak to a live customer service representative, not a chatbot or prerecorded message.

Dedicated operations specialists and account managers familiar with specific projects and business needs are available for your requests, including:

- Time-specific pickup and delivery appointments for standard or demo units
- Fast confirmation of recovered items at the serial number level
- Quick turnaround times for project quotes
- End-of-quarter peak sales support
- Tailored standard operating procedures (SOP) ensure specific time and service levels
- Digital visibility and reporting capabilities



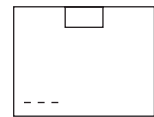
Product Leaves
Manufacturing



Protect the Product Safety,
Quality, and Efficacy



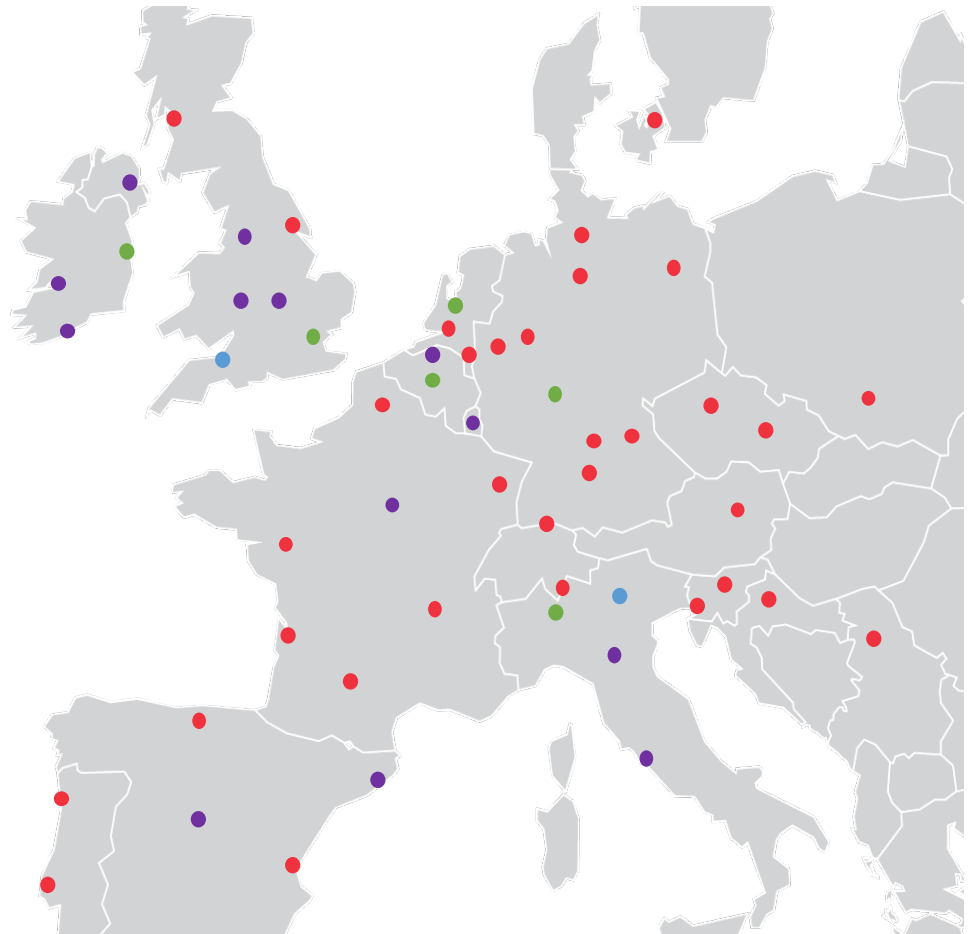
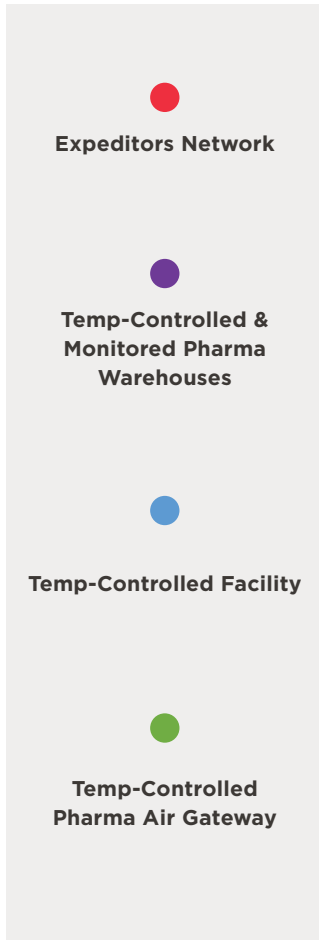
Quality Check



Final Distribution
to Patient



HEALTHCARE EUROPE



CONNECTIONS

CDG-AMS Gateway 500 kms
 CDG-FRA Gateway 570 kms
 CDG-LHR Gateway 480 kms
 CDG-BRU 310 kms
 CDG-LUX 370 kms
 CDG-RTM 450 kms
 CDG-ANR 350 kms
 Tunnel Crossing (UK) 80 kms

CDG-LYS 490 kms
 LYS-MIL Gateway 450 kms
 LYS-ZRH 420 kms
 LYS-BCN 780 kms
 LYS-MAD 1200 kms

With 8 borders, France is uniquely positioned at the center of West Europe's Economy. Our proximity to Europe's main airports and ports provides multiple routing options and greater access to capacity.