

Global Distribution and Retail Services

Expeditors strives to meet the diverse and changing needs of the retail supply chain. Customer expectations have shifted from store to door, and our capabilities enable organizations to meet the complex product availability expectations of consumers around the globe. We provide omnichannel solutions that locate your inventory to provide local, scalable, and compliant order preparation and delivery services. Modern retailers use divergent channels that require various value-added services to ensure each order is prepared according to customer expectations.

Our capabilities offer best-in-class inventory management and order fulfillment leveraging our global footprint and flexible origin and destination service offerings that provide end-to-end supply chain management solutions. Our goal is always to place a customer's materials in the right location that balances cost and service needs while optimizing facility layout to deliver efficient and effective handling procedures aligned with the appropriate technology solutions.

RETAIL SERVICES

Retail and fashion operations require dependable delivery and replenishment capabilities with optimized cost structures to get the right product in front of customers. Our global network of facilities linked to our transportation capabilities provides a platform to support positioning products closer to customers with tailored requirements resulting in a higher-quality customer experience.

Multi-channel and Online Fulfillment

Multi-channel fulfillment capabilities enable retail organizations to respond to customer demand, regardless of sales channel, and to meet the delivery expectations of global consumers, from same-day delivery to flexible drop ship options to stringent retailer compliance requirement solutions.

Features:

- Online DTC and B2B inventory under a single pool of inventory.
- Optimized and accurate order preparation.
- Flexible model allowing to adjust capacity to absorb the inherent volatility of today's supply chain.
- Integrated inbound and outbound transportation and Customs services.
- Flexible integration models with leading ERP and DTC platforms.

Retail Compliance

Meeting the delivery requirements and avoiding chargebacks can be a significant challenge. Through our highly trained and knowledgeable workforce and extensive experience with a wide range of global retailers, we can help you achieve greater operational execution and vendor compliance to reduce chargebacks and penalties.

Features:

- Routing guide expertise
- Customer specific labeling
- Compliant packaging
- Pallet management programs
- Accurate and conforming documentation

Store Replenishment

With an expansive global network of locations, Expeditors provides greater flexibility and responsiveness for ensuring stores avoid stock-out situations and lower the costs of on time replenishment.

- Flexible inventory positioning that enables consolidated zone deliveries.
- Predictable replenishment timing.
- Coordination with store management on product delivery selection.
- Refurbishing/restoring product for re-sale.



Transload & Cross Dock

Balancing speed and cost many times involves introducing new operational locations to your supply chain. By utilizing an Expeditors' facility for cross-dock or transload services, benefits can be achieved through:

- Strategic port and airport locations to feed inland DC's and domestic transportation networks with increased speed.
- Optimized loading of inbound trailers to allow more efficient handling at DC's.
- Reduced congestion at DC's.
- FTZ options to optimize inbound freight utilization for regional replenishment strategies.

Upstream Fulfillment

Expeditors' inventive Upstream Fulfillment model enables the movement of goods directly from the point of supply and production to the point of sale without shipment to or handling by your regional distribution centers (DC-bypass):

- Increase speed to market across sales channels.
- Support initial expansion into new markets without costly infrastructure.
- Reduce redundant transport costs.
- Reduce your environmental impact through fewer "product miles" traveled.

Seasonal and Promotional Programs

Retail supply chains are often challenged by seasonality and promotions that create unusually high levels of inventory variability and volume fluctuations. Expeditors can help manage these programs through:

- Shared multi-tenant facilities offered in a variable cost model to flex as needed.
- Flexible labor model avoiding fixed headcount and costs.
- Customized value-added service options based on evolving program needs.

Returns Management

For a retailer, returns are an inevitable consequence of sales. Our global network enables our customers to optimize the collection and disposition of returned items to re-enter into sellable inventory quickly, refurbish for sale, or recycle and dispose of while ensuring timely customer refunds. Shared multi-tenant facilities offered in a variable cost model to flex as needed.

- Standardized processes for collection, dispositioning, and recovery processes.
- Enabled data communications for RMA status tracking.