

# Retail Compliance

Retail compliance or vendor compliance programs are a burdensome and sometimes costly companion of selling into the retail channel. Chargeback fines for non-compliance are a constant threat to margins and profits that require diligent attention and operational excellence. Remaining compliant with retailers' requirements involves staying up to date with the retailers routing guides to understand label placement requirements, carrier booking and routing instructions, pallet selection and building criteria and advanced shipment notification (ASN) criteria. Through our highly trained and knowledgeable workforce and extensive experience with a wide range of global retailers, we can help you achieve greater operational execution and vendor compliance to reduce chargebacks and penalties.



## PROGRAM FEATURES

### Dedicated Customer Service

- Onsite customer service representatives to action urgent and changing needs
- Proactive delivery partners to push for timely and compliant delivery appointments
- Order allocation and prioritization flexibility to optimize customer order on-time in full KPI's

### Inventory Controls

- Robust inventory control programs to assure inventory availability at time of order
- Inventory review for accurate pricing and labeling

### Routing Guide Expertise

- Dedicated account representatives with retail compliance delivery experience
- Documented requirements and formalized operating procedures for rapid onboarding
- EDI message and routing portal solutions for advance inbound ASN compliance

### Compliant Packaging & labeling

- Mixed carton packing rule observance and labeling
- Relevant carton and pallet labels with required data, formats and uniformity of application
- Care label and price ticketing value-added services
- Packing slip creation and placement per retailer rules

## ADDITIONAL EXPEDITORS VALUE

### Multi-modal Transportation Services

- Cross-border services
- Time definite line haul transportation direct to retailer DC's or other required stocking locations
- DC & store delivery expertise
- Highly trained labor specialized equipment available

### Global Network

- A global network of more than 400 facilities in 57 countries
- Staffed with exceptionally trained Expeditors employees / Customer Service representatives
- Ability to place product close to stores
- Local relationships with store managers

### Proven Results with Global Retailers

To find out how these solutions can assist you with your store replenishment needs, contact your local Expeditors location today.